

# Assurco

## Outsourcing Policy

Assurco recognises that outsourcing some process may be required. This policy ensures that outsourcing does not compromise the integrity, impartiality, competence, or confidentiality of certification activities. This policy is designed to comply with applicable accreditation requirements and international standards, including ISO/IEC 17021-1.

### Scope

This policy applies to all outsourcing arrangements made by Assurco, including but not limited to auditing, assessments, and technical experts.

It excludes certification decision-making, which shall not be outsourced under any circumstances.

### Confidentiality

Assurco ensures that all external providers (contractors, consultants, or other third parties) involved in the outsourced processes adhere to the same strict confidentiality standards as internal personnel. Outsourced parties must sign a confidentiality agreement that commits them to safeguarding all information related to clients and certification activities.

### Impartiality

Outsourced providers must adhere to the Assurco [Impartiality Policy](#) and declare any potential [conflicts of interest](#) prior to engagement. We reserve the right to review and approve such declarations.

### Competence

Outsourced providers must meet the same competence requirements established for Assurco's internal staff. Evidence must be provided and recorded on Assurco's competence system.

## Monitoring and Review of Outsourced Processes

Assurco will continuously monitor and assess the performance of outsourced processes to ensure compliance with this policy and relevant certification standards. Where necessary, corrective actions will be taken to address any non-conformities identified during these reviews.

## Certification Decisions

The decision-making process for certification be outsourced. Certification decisions will remain the sole responsibility Assurco.